

Your tool passport

Keep one sheet per tool. For a set, record the cutter and thinner separately.

01 Identify the exact tool

Tool ID / brand and model

Selected nominal size

Cutting hand

Tool type: cutter / thinner / texturiser

Listed edge type (if known)

Tooth count / pattern (if applicable)

Owner or current user

Order ref / selected SKU / serial (if present)

Model care instructions: source or link

02 Record its arrival condition

Arrival date

Storage place / protective case

- ☐ Model, hand, selected size and listed contents match the order.
- ☐ Tips, blades, pivot and any tooth line inspected in good light.
- ☐ Starting condition photographed before use or adjustment.
- ☐ Any mismatch recorded and raised with the seller before use.

Notes or concerns

For a set: included items or the other tool's record reference

Arrival guide: japanshears.com.au/blog/posts/shear-arrival-inspection/

Care routine: japanshears.com.au/shear-selection/shear-maintenance-care/

A useful service record

Describe what you observed. Keep this page with the tool passport and service receipt.

01 What changed?

Date noticed

Shear: model, size or passport reference

Symptom: e.g. pushes, folds, catches or changed closing action

Location: heel / middle / tip / other

Started after: use / drop / service / unknown

Context: technique, wet or dry hair, and anything else observed

02 Prepare the information

- ☐ Routine cleaning and model-approved care already done: note below.
- ☐ Photos kept: both complete sides, tip and intact pivot.
- ☐ Visible damage or a dropped tool reported before further client use.
- ☐ Service path and packing instructions confirmed before sending.

03 Record the agreed work and the return

Technician or service provider

Date sent / appointment date

Care already done, work agreed, and existing edge/tooth design to retain

Date returned, work completed and observations before regular use

Service preparation: japanshears.com.au/blog/posts/prep-for-sharpening/

This records observations; it does not diagnose a fault or replace model care or workplace hygiene procedures.